



Dear Member,

I am sure that you would agree with me that the situation with COVID-19 worldwide is unprecedented and that it is important that we review what measures we need to take to protect our members and our staff in these challenging and uncertain times.

As the situation escalates, it is during this difficult time that we must call on members to observe the precautionary measures that we have put in place to ensure that the Club remains a safe haven for all. The Ministry of Health (MOH) announced that, from today, 20 March 2020 at 11:59pm, all travellers entering Singapore will be issued a 14-day Stay-Home Notice (SHN). As most of the new cases reported in recent days are imported, we respectfully request all Members and guests who have returned to Singapore from anywhere in the world within the past 14 days, not to come to the Club until you have cleared 14 days from your date of arrival in Singapore. In the spirit of transparency, I myself travelled abroad recently and have stayed away from the Club since and will not return to the Club until 31 March.

I would like to personally assure you that some members of the Main Committee and myself have formed a COVID-19 subcommittee to support the management in this difficult time and protect the Club as a safe haven. We have **enhanced our precautionary measures** significantly, as shared below.

### **Temperature Screening**

All members, visitors, vendors and staff are subjected to a mandatory temperature screening at the security post prior to entering the Club. Those who have a temperature of 37.5 degrees and above, will not be allowed into the Club and will be advised to seek medical attention immediately. We are asking all members and guests not to come to the Club if they feel unwell in any way whatsoever. We will also be asking all visitors if they have had **any** travel history in the last 14 days. We seek your cooperation and understanding in this matter. Members who do not declare their travel history and enter the Club within 14 days of returning home from overseas will be subject to disciplinary action.

### **Guest Registration**

All Members' guests are required to register their visit at the Club via the iPads located at the Main Lobby Reception and at Scores Sports Bar. Members are requested to be vigilant in reminding their guests to do so. Guests found to have not been registered will be asked to leave the Club immediately.



### **Social Distancing**

In line with the latest [MOH guidelines on social distancing](#), we have set a one-meter buffer between tables. We have also enhanced our table cleaning and housekeeping, using disinfectants even more frequently.

### **Namaste over Handshake**

Shaking hands has been a form of greeting in our culture for a very long time. However, in light of the COVID-19 situation, we are better off adopting a contact-free greeting.

### **Temporary suspension of all Club Buffets**

For hygiene purposes and in line with social distancing, we are suspending all buffets at the Club till further notice, with effect from 20 March 2020.

### **Temporary closure of dining outlets**

Following new border restrictions implemented by the Malaysian government, many of the Club's operational staff were affected, therefore, the Club's operations has been adjusted temporarily, **effectively from Wednesday, 18 March to Tuesday, 31 March 2020:**

- Mountbatten Bar & Grill, Scores Sports Bar & Restaurant and Splash Pool Bar will cease operations during this period
- The Windsor Arms and the Verandah Café will continue to operate as per normal. Pool service will be available via the Verandah Café
- The upcoming Mothering Sunday buffet lunches at Windsor Arms and Verandah Café will be cancelled, a la carte menu will be available

### **Flexi-Work Hours**

The Management and Administrative teams are on a flexi-work hour arrangement, with greater use of videoconferencing for meetings. Staff can choose to come in to work during the off-peak hours instead of jostling with the morning and evening crowds. We thank Members in advance for their understanding if turnaround time for responses take a bit longer.



### **Increased Sanitization**

Common areas and contact surfaces, such as doors and handles, hand railings, elevator doors, elevator panels and buttons, furniture, reception counters, and restrooms, as well as all fixtures are disinfected every hour throughout the day. Hand sanitizers are placed conveniently around the Club. Toilet seat sanitizers have been installed in each cubicle.

### **Additional Useful Information**

#### **Deliveroo**

Deliveroo has been our official food delivery partner for the Indian Kitchen and Daniele's Pizza. Please refer to their website for the delivery menu and order to continue to enjoy our Indian food and pizzas in the comfort of your own home.

#### **Reciprocal Clubs**

Click [here](#) to view a list of clubs who have suspended reciprocal access for The British Club Members till further notice.

#### **Singaporeans advised to defer ALL travel abroad**

In view of the heightened risk of further importation of COVID-19 to Singapore, Singaporeans are advised to defer all travel abroad with immediate effect. The expansion of the travel advisory is to reduce the risk of Singaporeans being infected with the virus when abroad and spreading it to other Singaporeans when they return.

#### **Stay Home Notice**

From 20 March 2020, 11:59pm, all Singaporeans, Permanent Residents, Long Term Pass holders and short-term visitors entering Singapore will be issued a 14-day Stay-Home Notice (SHN). They will have to provide proof of the place where they will serve the 14-day SHN, for example a hotel booking covering the entire period, or a place of residence that they or their family members own.

Short-term visitors with recent travel history to mainland China, France, Germany, Italy, Iran, South Korea and Spain, are not allowed to enter or transit in Singapore.

**Please refer to our website for the latest MOH updates [here](#).**

Please look out for more updates as the situation evolves.



Finally, I would like to thank our great staff for the excellent job that they have been doing and have continued to do during these very challenging times. I am sure that you would agree with me, how lucky we are to have them as employees at the Club. I am thankful for every one of them and their positive attitude. I also want to thank you, our loyal members for your support for the Club and in keeping with the measures we are taking in keeping us all safe. If you have any concerns, further thoughts or ideas, please feel free to get in touch with me at [president@britishclub.org.sg](mailto:president@britishclub.org.sg)

Best wishes,  
Stephen Walker  
President

